

## William Fisher Medical Centre Action Plan for 2016/2017

These action points were agreed at the PPG meeting on 11.5.16

Patient Priorities / Issues	Comments	Agreed Actions	By Whom	Target date	Date Completion/Comments
Ongoing review of the ambulance response times	This action has been part of the Action Plan for a number of years and it has been decided to continue with it as it was felt that ongoing pressure was needed in order to continue to see an improvement	Continue to request information through FOI to monitor response times	P Davies	on going throughout the year	<p>Sept 2016 - updated response time figures received from Essex Ambulance. Quick response times had got worse whereas there was a slight improvement to the longer response times. It was agreed that Phil would arrange a meeting with the local MP to discuss.</p> <p>Jan 2017 - meeting with John Wittingdale. Concerns were raised about the poor response times and Mr Wittingdale committed to contacting the ambulance Service for their comments and response</p> <p>Feb 2017 - Freedom of Information request made to Essex Ambulance for updated information on response times</p>
Further recruitment of virtual and committee members for the PPG				on going throughout the year	<p>There has been a good response to the sign up for the virtual group from new patients joining the practice. Current membership stands at just over 320.</p> <p>The PPG will be running another PPG awareness week later in the year to promote the group and encourage more patients to join especially from those age groups of patients that are under represented.</p>

Monitoring of proposed housing developments to ensure it does not impact on the surgery				on going throughout the year	The Theedhams Farm development has now been approved and the plan also makes provision for a new GP surgery. No date has yet been set for any work to begin.
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